



**STRATA DATA**  
GROUP

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Visit us today at:

[www.stratadata.com.au](http://www.stratadata.com.au)

# Strata Data *Melbourne* News

Christmas | 2011

## The year in review



While 2011 has seen Mother Nature throw us some incredible challenges, for Strata Data it's been a year of development and growth.

In just our third year of business out of Melbourne we approached the New Year with great enthusiasm, drive and a focus on working alongside and understanding our clients better than ever before.

We've built a truly strong team of some of the industry's most knowledgeable practitioners including Alen Gluhic, Carole Rolfe, Kathleen O'Sullivan, Anthony Lewis, Laura Rolfe and Jing Liu. Together they form a reputable foundation based on skill and experience which is now building our business profile and making an impact within the Owners Corporation industry – for all the right reasons.

We pride ourselves on understanding the challenges our Corporations face and then work with them to provide the most effective and compliant solution. Therefore being informed on the latest legislative and best practice changes is simply imperative. At Strata Data we place an extremely high value on training and development within our group. Our team attends around 25 informative seminars each year facilitated by the Victorian arm of Strata Community Australia (SCA).

As proud members and supporters of SCA we recognise the great work they do in providing training and lifting the professionalism of those working within the Owners Corporation Industry. They are an institute held in high regard and when our own Alen Gluhic received their Rising Star commendation for best young manager in November, it was certainly a humbling moment.

As we near the end of what has been a positive and productive year, we are preparing for what the year ahead will bring.

For Strata Data and our clients we are in the process of building a personalised Owners Corporation Management system that will greatly improve the services that we are able to deliver. As we undertake the development process we seek your feedback on how we can improve any aspect of the service we provide to you.

But for now let's sit back, relax and enjoy a well deserved break. From all of us at Strata Data we wish you and your loved ones an enjoyable and safe festive season spent with family and friends.

**Paul Smith**  
CEO

## The best in the business!

This year the Owners Corporation industry has felt the positive impact of a new and enthusiastic Manager – our own Alen Gluhic.

Having relocated to our Port Melbourne office in late February, Alen's hard work and ability to forge strong and meaningful relationships pulled him into the spotlight at last month's Strata Community Australia VIC Awards Dinner.

From over 1,000 Owners Corporation Managers in Victoria, Alen was recognised as the most outstanding Young Manager in Victoria and presented with the Rising Star Award. This is an amazing accomplishment in such a short time and a testament to Alen's dedication and sheer skill. Congratulations Alen.



**The Owners Corporation Specialists**

## Christmas Closure

This year we shall close at 12.00pm on **Thursday 22nd December**, re-opening on **Tuesday 3rd January** at 9am.

### December 2011

Thursday	22/12/11	9.00 am – 12.00 pm
Friday	23/12/11	Closed
Monday	26/12/11	Closed
Tuesday	27/12/11	Closed
Wednesday	28/12/11	Closed
Thursday	29/12/11	Closed
Friday	30/12/11	Closed

### January 2012

Monday	02/01/12	Closed
Tuesday	03/01/12	Open

Please note that Strata Data's normal opening times are Monday to Friday 9am to 5pm

## Contacting Us Over Christmas

Because we understand that emergencies don't necessarily keep office hours, neither does our emergency service. We are always happy to handle emergency calls for you so that you do not have to worry about the details.

If you have a genuine emergency which requires the attendance of a tradesperson during our Christmas closure you can dial our normal phone number (9676 9555) and receive contact information for the staff member on emergency duty (available 24 hours a day, seven days a week). **We would ask that you call us only for genuine emergencies over this period.**






## Key Emergency Contacts

PJV Maintenance & Electrical	0418 949 353	Origin Energy	1800 808 526
State Emergency Services	9688 0333	AGL	131 245
Yarra Valley Water	13 27 62	Secure Innovations (Security)	9863 8900
South East Water	13 92 83	Police	000
City West Water	1800 132 642		

## Heading away this festive season?

Here's some handy tips to help you keep your property safe.



-  Arrange for someone to collect your mail
-  Cancel any newspapers deliveries
-  Turn down the ringer on your telephone
-  Turn off the water to your dishwasher & washing machine
-  Advise Emergency contact details to your Building Manager

## Feedback

We want to know what you think about our service...

Please e-mail us any time with your thoughts at: [feedback@stratadata.com.au](mailto:feedback@stratadata.com.au)

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